3840 Ed Drive, Suite 111
Raleigh, NC 27612
919-825-3902

1303 Carthage Street
Sanford, NC 27330
919-292-2468

Spine & Pain ASSOCIATES
Feel Better, Live Better

www.spineandpainassociates.com • Fax 919-292-2167

959 East Street
Pittsboro, NC 27312
919-292-2468

3117 Rogers Road, Unit #120
Wake Forest, NC 27587
919-701-5503

Non-Discrimination Policy

Discrimination is Against the Law!

Spine & Pain Associates, PLLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Spine & Pain Associates, PLLC does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Spine & Pain Associates, PLLC:

- Provides free aids and services to people with disabilities so they can communicate effectively with us. Examples are:
  – Qualified sign language interpreters
  – Written information in other formats (large print, audio, accessible electronic formats)

- Provides free language services to people whose primary language is not English. We do this by using:
  – Qualified interpreters
  – Information written in other languages

If you believe that Spine & Pain Associates, PLLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance in person, by mail or by email as directed below. If you need help in filing a grievance, please ask the Practice Manager for assistance.

Office address:

Practice Manager
1303 Carthage Street
Sanford, NC 27330
919-292-2468

Email: practicemanager@spineandpainassociates.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW. Room 509F, HHH Building, Washington, D.C. 20201. 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.